Dear Members:

In the spirit of what makes Madison Country Club so special, we would like to express our sincere gratitude to all of our members for your dedicated commitment and excellent compliance with the additional COVID-19 precautionary measures we enacted on Saturday, March 28, 2020. Combined with near perfect compliance, the membership's cooperation with the temporary reservation system and 50% restriction of member play that began March 31, 2020, our overarching goals to protect members, staff and our families alike from the virus' community spread at MCC are being successfully achieved. In making this possible, we wholeheartedly thank you.

Clearly, we are not out of the woods on many levels as the spread of COVID-19 has not yet peaked in New Haven County. While we have collectively reduced the risk of spreading the virus here at MCC and in the greater community as well, we must ensure that our momentum in achieving excellent compliance continues.

If you have not been to the Club recently, we want to emphasize the most recent measures that have enabled us to remain open and enjoy healthy outdoor exercise playing on our Course:

- Temporary Golf Reservation System Call the Pro Shop up to three days in advance.
- Staggering the tee times by 15 minutes apart (only four groups per hour).
- Limiting play to every other day has helped as well. No member will be allowed to play on 2 consecutive days. No exceptions.
- Arrive to the parking lot no more than ten minutes before your tee time. Organize your teams in advance, not on the first tee.
- After completing hole #18, please walk around the left side of the Clubhouse (towards Boston Post Rd) and depart immediately.
- All play must be done in advance with a reservation (no walk-in play).
- Park every other space or park on the grass shoulder of West Wharf Road.
- Strive for 10' distancing but ALWAYS maintain minimum 6' distancing everywhere at MCC. Be particularly aware on greens near the pins and on the tee boxes, and walking along West Wharf Road, Surf Club Road and at intersection near holes #1 & #2.
- After your round, please depart immediately toward left side of patio.Do not hang around and socialize if you had a match, settle up remotely.

Your Board of Directors and Club management strongly believe these precautions enable the safe enjoyment of our wonderful Course, and through everyone's full cooperation, our measures have worked superbly. Unfortunately, with the current worsening of COVID-19 in Connecticut, we remain uncertain on whether we will stay open, or be forced to close by state or municipal directive beyond our control as just happened in New York State with its closing of all golf courses.

To that effect, I have been regularly communicating with Town of Madison officials and the Madison Police Department, fully informing them every step of the way since our effective precautionary measures began 4 weeks ago. Proudly, it was Madison Country Club that led the way, serving as a beacon for many golf clubs statewide when this crisis surged on March 14. Nevertheless, keep in mind that many folks in our own communities perceive us a threat to the prevention of COVID-19 community spread, with which we respectfully but adamantly disagree.

To combat the reality of such mistaken perspectives we need to redouble our individual and collective efforts at MCC. From a visual standpoint, we're prominently located on active town roads, so make certain you do not congregate, *nor from a distance appear to be*, in groups of more than 4 people anywhere at the Club. Striving to maintain 10' social distancing will make a big difference.

Our greatest opportunity to remain open continues to rely on everyone's full compliance with our proactive social distancing and precautionary measures. All of us at MCC must lead by example and show our greater community the proper ways of participating in safe and healthy outdoor activities, precisely as we have been doing in playing golf safely at our beautiful Course.

Throughout these extraordinarily difficult times, we have truly appreciated your dedicated support and continued vigilance.

Thank you.

Most gratefully,

Matt Rubano, President

Board of Directors, Madison Country Club

**ADDITIONAL MCC Precautionary Measures **

Effective as of 7:00 p.m., March 31, 2020

Based on the Emergency Board Meeting of March 30, 2020, to ensure MCC further prevents the community spread of COVID-19, the following new restrictions apply:

Temporary Golf Reservation System shall be in effect requiring reservations for all play on the Course after today – reservation times will start at 8:00 a.m. and end at 6:00 p.m., with minimum 15 minute intervals, as follows:

- o One player may make a reservation for himself/herself and no more than 3 other players whose names must be registered with the reservation.
- No member may play on 2 consecutive days, nor have a reservation on 2 consecutive days.
- o No member (or guest) may come to play without a prior reservation.
- Reservations must be made as above by calling the Pro Shop no more than three days in advance. Reservations will be posted on the MCC web site.
- 2. Players should remain in their parked vehicles until 10 minutes prior to their reserved tee time to avoid congestion in the staging areas and 1st tee vicinities.

- 3. Players should **ENTER the Course** at the Staging Area between Pro Shop and Clubhouse, and **EXIT the Course** *promptly upon completion of play* on the Boston Post Road side of the Clubhouse.
- 4. Members MUST park in every other space in all MCC parking areas.

Members must follow these new requirements and all MCC published CDC-based measures to ensure safe distancing & maximum safety for members and staff.

Note: The effectiveness of these new precautionary measures will be evaluated, and further measures taken if nec'y at the next emergency Board Meeting, April 6, 2020.

Thank you for your Attention and Cooperation.

MCC Board of Directors, COVID-19 Task Force & Management

**REMINDER TO ALL MEMBERS – REQUIRED CDC Precautionary
Measures AT ALL TIMES on MCC Premises**

YOU MUST HELP FIGHT OUR INVISIBLE ENEMY: THE COMMUNITY SPREAD OF CORONAVIRUS & ENSURE IT APPEARS to all of MADISON that we are doing our part to WIN this World Wide WAR

- **YOU MUST MAINTAIN 6 Foot SOCIAL PHYSICAL DISTANCING AT ALL TIMES at MCC.
- YOU MUST PARK Every Other Space IN ALL PARKING AREAS (IF YOU CAN'T, THEN PARK ON WEST WHARF RD, OR COME BACK LATER)
- No more than 2 GROUPS OF 4 Members (8 Total) in 1ST Tee Staging Area & Teeboxes AT ANY TIME (Wait in Parking Lot for your turn to Occupy those Areas & your group is Next to Play)
- **NO MORE THAN 4 GOLFERS Allowed at any time on:
 - (1) practice greens by 1st & 18th holes; (2) ANY TEE BOX at MCC; (3) ANY staging area adjacent to Any Tee boxes
- **NO TOUCHING OF FLAGSTICKS, CUPS or ANYONE ELSE'S EQUIPMENT, BELONGINGS, ETC. (Duh)
- NO more than 1 Golfer on each Short Game Practice Area Green or Sand Trap or Irons hitting Practice Area
- DO NOT CONGREGATE ANYWHERE AT MCC

****ANY MEMBER or MEMBERS FAILING TO ABIDE BY THESE EMERGENCY RULES WILL BE REMOVED FROM THE COURSE IMMEDIATELY & INDEFINITELY SUSPENDED****

Thank you for your Absolute Cooperation -- MCC COVID-19 Task Force, Board of Directors & Management

COVID-19 NOTICE 6 DO YOU WANT MCC TO REMAIN OPEN?

Dear Members:

Ok folks, here's the deal. I know many of us are diligently complying with the Club's COVID-19 Precautionary Measures as urged since Saturday, March 14.th To date, the Club has issued 5 separate membership-wide emails, as well as posted signs at key locations in the past 2 weeks. Unfortunately, despite our best efforts, some members are just not willing to comply. Yet, do we all want to stay open for play? Yes, but too many of our members apparently can't be bothered to keep themselves, or more importantly, our other members and staff safe. While it's just a relatively small number of members who are either oblivious, insensitively careless, or intentionally reckless, that is clearly too many. Here's just a few examples from the past 2 days:

Thursday, March 26: A five-some of Junior members reported playing on the back nine.

Today, Friday, March 27: Members gathered within arms-length on the 4th teebox, 6th green, and 8th teebox, plus 6 people standing in close proximity on the 1st tee. Five junior members on the 1st hole practice green, a four-some of junior members with 2 playing out of the same bag, and members loitering in the parking lot, drinking beer.

During these extraordinary and increasingly difficult times, our ability to play golf provides a rare outlet for outdoor activity that Madison's other 18,000 citizens simply do not get to enjoy. And its right out there in the open for all the Town to see. With holes adjoining West Wharf Road, Cherry Lane, and Surf Club Road, and, the parking lot located directly on Boston Post Road, we live in a fishbowl. Given the visibility and the fact that we've been getting pushback from Town leaders on the Club remaining open, the "optics" of any member's non-compliance with the Governor's mandates, particularly the 6-foot social distancing to prevent community spread, begs one question: are we not deserving or responsible enough to stay open?

Proudly, it was your Madison Country Club that led the way for 30 Clubs who followed the proactive COVID-19 safety measures we first implemented Saturday morning, March 14th. It was those serious measures that earned the respect of our Town's First Selectman, Peggy Lyons, and the Health Director, Trent Joseph, who believed we were capable of protecting not just our members & staff, but even others in Madison from the community spread of COVID-19. The bottom line is this: our opportunity to remain open and continue playing golf depends on each one of us. If ANYONE fails to comply with ALL of the Club's CDC based precautionary measures, then we fail as a Club.

Right now, it is very simple. If today, Saturday, March 28, 2020, and moving forward, ALL members carefully observe and comply with the COVID-19 precautionary restrictions as established by our Club, we'll REMAIN OPEN. The MCC Board of Directors meets again this Monday evening in another emergency session, and a motion will be presented to determine what shall be done. Your actions will decide the matter.

Thank you.

MCC COVID-19 Task Force,

Matt Rubano, Chair & President

ATTENTION – MCC REMAINS OPEN as of March 25, 2020 at 9:00a.m. – Zero Tolerance Policy for COVID-19 Precautionary Measures Violations

Dear Members:

Many of you may have received an email from the CSGA early Monday morning stating that golf courses in Connecticut were to be closed according to Governor Lamont's Executive Order issued at 10:00pm Sunday night. The MCC Board has since been in contact with the CSGA, the CT-PGA and the CT Golf Course Superintendents Association to request clarification of the CSGA's interpretation of the Order's "non-essential" business definition given that a number of Connecticut golf courses have remained open.

In light of the fact that no further clarification has been provided, the MCC Board has decided to keep our Golf Course OPEN, provided that ALL members carefully observe and comply with the COVID-19 precautionary restrictions posted at our Club on March 14, 18 & 20th. Please keep in mind that the present circumstances behind keeping the course open could change at any time, whether by external forces or our own collective failure to adequately protect one another while on the golf course. Based on COVID-19 information as it evolves, and our ability to maintain safe play at MCC, your Board will continue to take actions to protect all members.

ATTENTION: We are implementing a <u>Zero Tolerance Policy for violations</u> – this means member violations will result in immediate removal from premises and indefinite suspension.

Every Member is Responsible to Comply with All Precautionary Measures Posted to Date, and:

- 1. Maintain 6 Foot Social/Physical Distancing at all times on MCC premises.
- 2. Do NOT congregate on tee boxes, staging areas, greens, patio and general areas.
- 3. Do NOT play in 5-somes or more, in any one group at any time.
- 4. Repair divots & ball-marks on every hole and green, ensuring a healthy start to this year's growing season (more to come soon from the Greens Committee).
- 5. <u>Call ahead to 203-245-2336</u> if you need anything from the Pro Shop, including guest(s) requests.

Our ability to **REMAIN OPEN** depends on every member's strict compliance with the CDC's COVID-19 precautionary measures and the many restrictions that we have diligently and responsibly put in place for everyone's protection. Please respect the "OPTICS" of our playing activities: any and all outside parties must see that MCC is in complete COVID-19 compliance.

Remember: Our best opportunity to Remain Open DEPENDS on each member's full cooperation with ALL of our CDC-based COVID-19 precautionary measures. Everyone MUST COMPLY to ensure that we can continue playing safely at MCC this spring.

Thank you for your continued cooperation.

MCC COVID-19 Task Force, Board of Directors & Management

**ATTENTION ALL MEMBERS – REQUIRED Precautionary Measures

AT ALL TIMES while on MCC Premises**

Currently, All of us at MCC have been fortunate that State and/or local authorities have not required the Closure of our Golf Course. However, if as a collective membership we fail to Adhere to COVID-19 Precautionary Measures MCC Issued on March 18 and Again TODAY, The Board & Management will consider Immediately CLOSING the Club Ourselves. To Ensure the Continued Safety, Health and Well-being of Our Members & Staff, ALL MEMBERS MUST FOLLOW the Required Precautionary COVID-19 Measures AT ALL TIMES WHILE ON the MADISON COUNTRY CLUB PREMISES as Notified on March 18, 2020 and Issued Today:

- **YOU MUST MAINTAIN 6 Foot SOCIAL/PHYSICAL DISTANCE AT ALL TIMES while at MCC.
- **NO MORE THAN 4 GOLFERS Allowed at any time on:
 - (1) practice greens by 1st & 18th holes;
 - (2) ANY TEE BOX at MCC;
 - (3) ANY staging area adjacent to Any Tee boxes
- **NO TOUCHING OF PINS/FLAGSTICKS OR CUPS
- NO more than 1 Golfer on each Short Game Practice Area Green or Sand Trap or Irons hitting Practice Area
- DO NOT CONGREGATE at 18th Green OR Stone Patio Area
- PARK Every Other Space in PARKING LOT to extent possible
- · Avoid Foyer/Under-Porch Areas at Rear of Clubhouse.
- No more than 10 Members in 1ST Tee Staging Areas AT ANY TIME

****ANY MEMBER FAILING TO ABIDE BY THESE MEASURES WILL BE REQUIRED TO LEAVE THE COURSE IMMEDIATELY & WILL BE SUSPENDED UNTIL FURTHER NOTICE****

Thank you for your immediate and full cooperation -- MCC COVID-19 Task Force, Board of Directors & Management

Additional Precautionary Measures Beginning Today - 3/18/2020

Ensuring the Safety, Health and Well-being of Our Members & Staff

The Madison Country Club intends to regularly inform and update our members regarding current efforts to maintain the safest possible environment under the extraordinary COVID-19 circumstances we are all facing. No matter what we do, members must understand that there is no guarantee that our efforts will keep everyone completely safe. In this regard, it is essential that each member evaluate their personal situation carefully and determine whether he or she feels that the benefits of their activity at the Club outweigh the risks.

The Board of Directors met on Monday, March 16, 2020 and discussed all of the latest COVID-19 recommendations of local, state and national authorities. Through March 30, the Board will be meeting weekly to carefully consider new developments to have the benefit of the newest information available on the COVID-19 pandemic crisis, as well as the ability to evaluate how our interim precautionary measures are working.

After careful consideration, the Board of Directors has decided to implement the additional temporary precautionary measures listed below for the current time period beginning TODAY, March 18, 2020, and continuing through March 31, 2020 as follows:

- I. MCC CLUBHOUSE & PRO SHOP will be CLOSED (including 11th Hole Snack Shack Bathrooms Facility) see further details below
- II. Golf Course will REMAIN OPEN to walkers only see further details below
- III. Golf bags & pull carts currently stored in the Pro Shop bag room MUST be removed by the end of the day this Saturday, March 21, 2020 see further details below

****PLEASE READ – Detailed Instructions on items I, II & III above ****

- 1. All MCC buildings will be closed to members for the remainder of the month of March (note that our maintenance facilities will remain open for the MCC Superintendent and staff ONLY, NO members will be allowed access). The phone system and email will be operating, and we are requesting that all members avoid in-person communication with our professional golf staff, as well as the grounds keeping crew and business office personnel during this time period. To the extent you come into contact with any employees of the Club, you must observe the 6 foot social/physical distance as you have been advised by the CDC, State and local authorities as circulated by media reports.
 - 2. *During this period and until further notice, NO members will be allowed to enter the Pro Shop, and members will be REQUIRED to refrain from going on the Pro Shop steps/stairways and porch.
- II. 1. MCC's golf course will be open each day (other than Tuesday morning) from 9 a.m. to dusk, Tuesdays will follow the normal schedule of noon to dusk, unless otherwise notified

due to weather condition, etc. A limited Pro Shop staff will literally oversee from the Pro Shop/Porch, well in excess of the minimum social/physical distance, in order to ensure an orderly process of groups teeing off and finishing rounds. We ask for your best Golf & Club etiquette to ensure a civil starting process and allow all players to get some sorely needed golfing relief during these brutally trying times.

- 2. *Always be observant of the minimum 6 foot social/physical distance requirement at all times while at the Club.
- 3. *NO MORE THAN 4 golfers will be allowed at any one time in the following areas: (1) On the practice greens by the 1st & 18th holes; (2) On the 1st Tee boxes; (3) In the staging areas immediately adjacent to each of the 1st Tee boxes; and, (4) No more than 1 golfer on/in each of the short game practice area greens/sand traps. All golfers are expected to maintain the 6 foot social/physical distance while in these areas AND the 18th green & adjacent stone patio areas.
- 4. *Please avoid walking through or standing in the concrete foyer/under-porch areas at the rear entrance of the Clubhouse.
- 5. *For the time being, if a member wants to bring a guest, please call the Pro Shop in advance to pre-register the guest(s) and the fees will be assessed by the office as usual.
- 6. *To avoid contamination, we are advising members (and your guests) who play this month NOT to make contact with the pins/flagsticks. Pins will remain in and all Cups will be raised 1" to 2" inches out of every green. A putt will be considered holed out once it strikes the cup, eliminating the handling of all pins and cups. Playing this as a local rule will effectively assure that you will be the only person handling your equipment on the course.
- 7. *Bunker rakes will be removed from the course during this period.
- 8. *During this initial period, the Course will be OPEN for walkers only. We are working on some options, but golf carts will NOT be available for the rest of the month of March. As soon as we can do so safely, we intend to allow the use of golf carts to our members. There will be further updates on this issue.
- 9. *The Irons hitting Practice Areas (adjacent to 18th hole, & mats in short game practice area) shall remain available but to ONLY (1) golfer at a time.

Course maintenance

MCC Superintendent Mike Chrzanowski and his crew will be working as usual during this time period. We are requiring that members observe the 6 foot social/physical distance to limit any personal contact if you are in the vicinity of Mike or any of his maintenance crew members on the Course.

*Mike's crew will not fill ball washers and NO water coolers will be available.

III. 1.If you want access to your golf equipment that's stored at the Club, you must notify the Pro Shop by calling 203-245-2336 or emailing our head pro Frank Carta at fcarta@pga.com in advance NO LATER THAN this Saturday,

3/21/2020, and your bags &/or pull cart will be placed by the bag racks/staging area for you to pick up as arranged when you call. You MUST call in advance by this Saturday March 21 for your pick-up, or your equipment will NOT be available for pick-up until further notice or until the Pro Shop is re-opened. The Club will not be responsible for clubs, bags &/or pull carts that remain in the bag racks/staging area once pick-up arrangements are made.

2. *For everyone's safety, you will need to pick up and carry your own bag from the bag racks/staging area to your car to avoid the possibility of crosscontamination.

Several members of the Board also participated this week in a nationwide conference call held by the National Golf Association for representatives of public and private golf courses. We would direct those interested members to review the following link to a Golf Digest article that touches on many questions and issues addressed at that time: https://www.golfdigest.com/story/can-you-play-golf-amid-coronavirus-concerns-with-proper-precautions-yes

Please be assured the Board recognizes that these drastic changes and requirements impose a hardship on our members and impact the normal enjoyment of the membership's experience at the Club. But we also ask each and every member to recognize that we face an extraordinarily difficult set of circumstances. We sincerely hope that each of us as dedicated members of the Club will work diligently to get through these difficult times.

Thank you for your anticipated cooperation and patience, and above all, we sincerely hope you and your families stay safe & healthy.

Most respectfully,

Your Board of Directors, Committees, Management & Staff Employees

****MCC GOLF CART Usage Suspended Effective Immediately ****

In light of the current COVID-19 situation, please be advised that the use of golf carts at MCC will be suspended until further notice, effective immediately. Please note that this is a precautionary measure based on the Center for Disease Control and Prevention's latest precautions to combat the possible community spread of the virus, whereby cart usage is one of our particular golfing activities that is an especially capable mechanism via its concentrated & sustained tactile usage for 9 or 18 holes which could lead to potential transfer of the virus under infectious circumstances.

Depending on further COVID-19 developments, the Club will re-address the use of carts and advise the membership accordingly.

Thank you for your understanding and patience during this period of uncertainty.

The Executive Committee

Steps to Ensure the Safety, Health, and Well-being of Our Members

The Madison Country Club will be taking the steps necessary to promote a safe environment given the present COVID-19 situation. This will be possible as long as we follow the recommended guidelines concerning cleanliness, safety, and staffing. Unlike gyms, movie theaters, restaurants, and casinos, the golf course is a relatively germ free environment. Golf is generally a very solitary sport. However, under these current circumstances, our individual and collective use of the Club's common areas and facilities calls for practical cleanliness measures that will be critical for each and every one of us to emphasize.

We will follow and ask Members to follow guidance from the Centers for Disease Control and Prevention (CDC) on handwashing, hygiene, disinfecting and other preventive health measures. Please use the published resources to deal with your time in the locker room and bathrooms. At a minimum, please make an extra effort to keep your hands clean as well as all the surfaces with which you come in contact, for example, the tops of tables, arms of chairs, beer cups and the tap (use a napkin when pouring). Along those lines, we are planning to remove the locker room computer keyboards, and are considering other similar measures such as restricting or suspending the use of golf carts at this time.

Please avoid handshaking for the next few months (fist bumping may be a good alternative).

We also want to assure our Members that we will follow guidance from State and Local governments regarding meetings and events, which could impact early season tournaments. We will provide ongoing updates to Members related to impacts of State and Local Government restrictions on our organization and facility.

Perhaps most importantly, as the Coronavirus threat is presently about

controlling its spread, in the event you are not feeling well we ask you to be especially considerate to our staffs and your fellow members, and please stay home until you're feeling better.

Thank you very much for your anticipated cooperation.

Most sincerely,

Your Fellow Members and the Staffs at Madison Country Club